



## Frequently Asked Questions

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**01 What construction materials are used between floors and units?**

Concrete structure. Between units there will be aerated concrete block, and the internal divisions within the apartments will be drywall with acoustic insulation.

**02 What is the ceiling height?**

Ceiling height is 2.70 meters.

**03 What is the height of the doors and sliding terrace doors?**

The height of the sliding terrace doors is 2.30 meters.

**04 Which appliances are included?**

In the kitchen appliances included are sink, faucet, electric cooktop, range hood, microwave, and electric oven.

**05 What type of lighting is included?**

Interchangeable LED lighting.

**06 Are ceiling fans included?**

No, ceiling fans are not included.



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## 07 Are there any additional packages available?

Yes.

**Package #1:** Laundry center, reverse osmosis filter, and dishwasher.

**Package #2:** Ceiling fans.

**Package #3:** Airbnb furnishing package or custom furnishing package.

**Package #4:** Custom interior paint (units are delivered with a standard color).

**Package #5:** Metal security gate for the main entrance door.

## 08 Are air conditioning systems included?

Yes. The living/dining area includes a fan and coil system, and bedrooms include minisplit units.

## 09 Where are the compressors located?

**Street-facing units:** Condensers are placed in an area next to the service stairs.

**Garden-facing units:** Condensers are placed on the private terrace.

## 10 What type of water heater is installed?

Electric on-demand water heater, brand Stiebel Eltron.

## 11 Where are the water heaters located?

Water heaters are located in the laundry area.

## 12 Is parking included?

No. Parking spaces are available for purchase at \$15,000 USD per space. There are 24 parking spaces.



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**13 Are storage units available for purchase?**

No. Storage areas are only for service and administration.

**14 What is the depth of the pool?**

The pool depth is 1.2 meters.

**15 Does the pool have a heating system?**

Yes, it uses an electric heat pump.

**16 Are there solar panels?**

Yes, there are solar panels.

**17 Are pets allowed?**

Yes, pets are allowed.

**18 Are Airbnb rentals permitted?**

Yes, Airbnb rentals are allowed.

**19 Are plants included in the terrace planters?**

Yes, plants, pots, and a simple battery-powered drip irrigation system are included.

**20 Can a security gate be installed on the front door?**

Yes, using a standardized design provided by OZÉN.

**21 What is the monthly maintenance fee?**

The monthly maintenance fee is 80 MXN per square meter.

**22 What is the delivery date?**

October 2028.

